

Q1 OK9 HEADLINE. Please provide a very brief overview of the interaction, by detailing all of the following information: Your force or service, Main purpose of OK9 interaction, Number of people you interacted with.

Answered: 103

Skipped: 0

RESPONSES

Gwent, PPU Team Visit, 6 People

Bedwas Gwent, Response Visit, 8 People

CSI Fairwater JSIU Visit, SWP 8 People

Gwent Monmouth Visit, 4 People

SWP, Fairwater Cardiff Family Day, 100+ People

BTP Pontypridd Team Visit, 5 People

Gwent, Newport Central Team, 5 People

SWP, Bridgend, Kids Summer Program, 30 Kids

Home Visit, Colleague, SWP Family.

SWP, Kids Summer Fun Program, Cardiff. 20 People

SWP Summer activities program 8-12yr olds, 20 People

SWP, St Mellons Emergency services Day, 100 people+

SWP, Children's Summer Program Community Engagement 20 people.

Gwent, Cwmbran Response 6 Officers

Pontypool Response, Gwent 8 people

Essex, public engagement, 60 people, 31/8/22.

Essex, Morale boost, 30 people, 26/8/22.

Essex, support, 3 people. 25/8/22

Essex, partnership wellbeing visit, 3/8/22, 2 people.

Essex, Engagement, 20 people.

Essex, talk for Department for Work and Pensions, 10 people. 14/7/22

Essex, School visit, 100+ both days, 11/7/22 & 12/7/22

Essex, family sporting event, hundreds! 9/7/22

Fleet Team Visit, 10 People. SWP

Port Talbot Response Visit, 8 Officers, SWP

Swansea Wellbeing Visit, Front Desk Staff. SWP 5 People.

Ystrad Mynach Wellbeing Van Night Support, 20 people. With Gwent.

NPT Rhydyfelin Visit, Wellbeing, 3 People.

Camera Speed Team Visit SWP, 25 People.

SWP Open Day 2 Day Event, 1000+ People

2Wish Charity Event, 100+ People

Primary School, Community Engagement, 100 Kids

Interaction with the NPWS OK9 Team - August 2022

Cardiff Bay HUB Team Visit, SWP 10 People
JSIU CSI Neath, SWP, 5 people.
TST Visit after Incident of Young child Death, SWP 10 People
NPT Wellbeing Visit Aberkenfig, SWP 5 People
JSIU CSI HQ, SWP 50 People. Wellbeing Visit
Community Engagement, School, SWP 10 Kids
CSI Team Visit 6 people, SWP
Open Day HQ 1000+
South Wales Police, General Visit, 9 people
Spontaneous visits
Visit request in Barnsley Custody
Durham Wellbeing Meeting, 15 People
SYP - Doncaster Response - 15 people SYP - Mexborough Response - 8 people SYP - Rotherham Main Street - 6 People All on 21.08.22
D&C general visit 30 people
D&C Morale boost 8 people
D&C Morale booster 8
General visit
General Visit
SYP, Wellbeing Visit, 20 people
CAMBS PAWS TIME 40
CAMBS COPS MEMORIAL AT THE NATIONAL ARBORETUM 400
CAMBS COPS UNITY TOUR 300
CAMBS COPS UNITY TOUR 50
CAMBS PAWS TIME 50
South Yorkshire Police - 22nd August General Visit 10 persons
South Yorkshire Police - 18th August Emergency services day 100+
South Yorkshire Police - 9th August General visit to the Prison Team in Doncaster 8 people
SYP, General visit, 55
South Yorkshire Police General Visit Emergency Services Day Approx 100
Hampshire Routine chaplaincy visit engaged with 9-10 staff and officers
Cheshire Constabulary - Team Building / Retirement farewell visit. 60 people
General Visit to the ICR Team 3 Aylesbury invited by INSP on a Teams In Action Day.
monthly wellbeing visit
OK9 interaction team building and CPD days - approx 350
Hampshire, Fareham R & P, 12-15
Visit to control room at Netley- Summer wellbeing visit- 40 people
Essex, morale visit, 25 people

Interaction with the NPWS OK9 Team - August 2022

Essex, general visit, 10 people
Essex, general visit 40 people
A&S - station visit - 1 person
A&S - Diversity Roadshow - 200+ people
D&C Morale Boost a Team of 10
D&C Wellbeing Input Team of 8
D&C Reflection Day 1 year after Major Incident 50 people
D&C Morale 7
D&C TRIM 1 individual
D&C Promoting WB Dog Scheme 8 people
D&C Familiarisation Day 25
Essex general visit , 40
Essex incident support 30 people
Essex Incident Support 25 people
Dorset Police HQ -- Chief Constable and command team
Force HQ Criminal Justice Department 8 persons
Force HQ Criminal Justice Department
Dorset HQ Force Command Centre 22 persons
Cambs Police Student lunch visit 40
CAMBS PAWS TIME FCR 30
It is International Youth Day today (12th Aug) Henley was invited with Training Police Puppy Pepsi to meet the cadets at TVP Head Quarters.
Home Office, Morale, 170 people
Border Force, Morale, 22 people
Border Force, Morale, 12 people
Border Force, Morale, 27 people
Humberside, Team Moral and wellbeing uplift to the Force Control Room, 40 people
Essex , general visit, 60
South Wales, General Visit, 10 people
South Wales, General Visit, 17 people
A&S, Station Visit, 15 people
A&S, Station Visit, 20 people

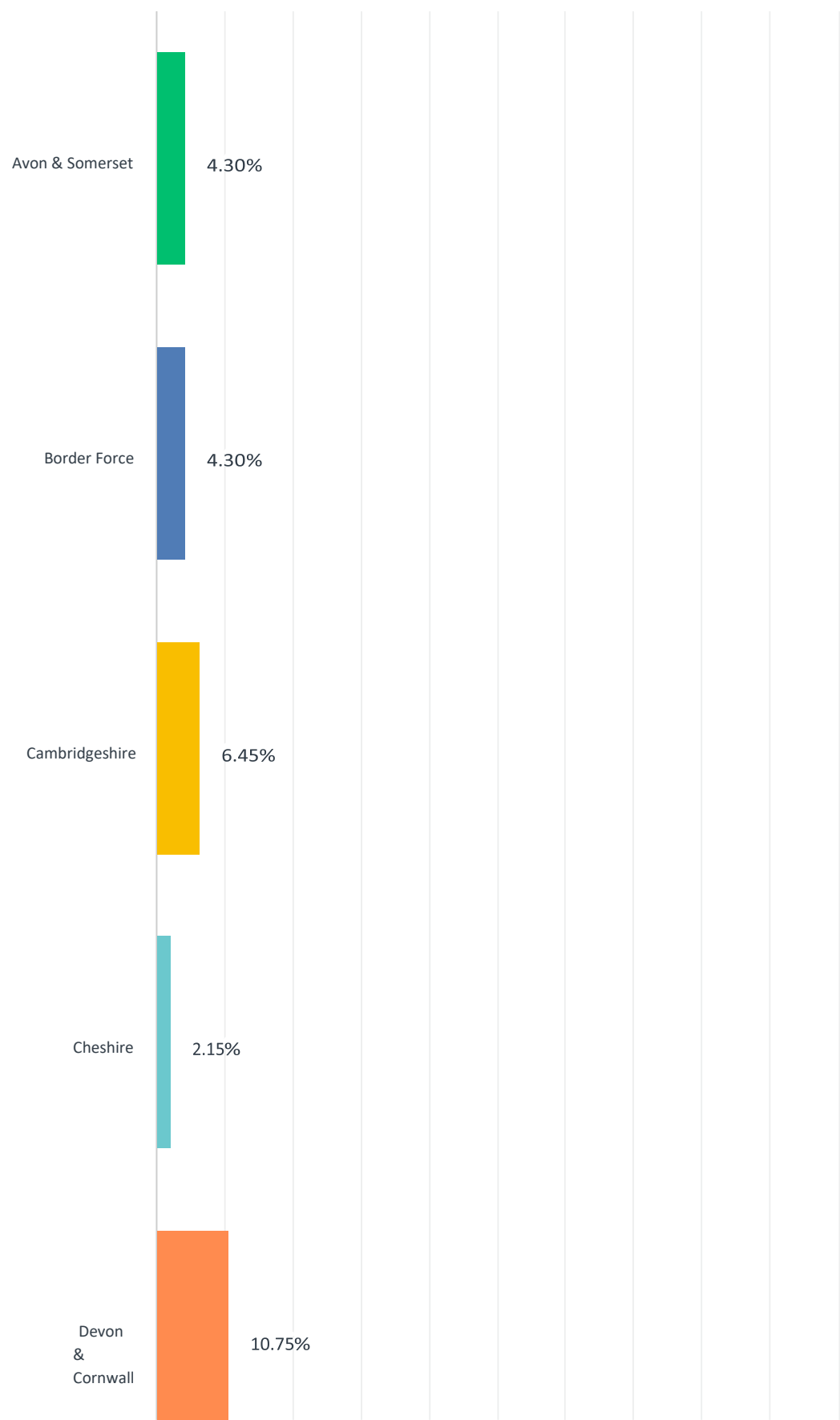
general visit

Norfolk Fire and Rescue, post incident support, 12 people.

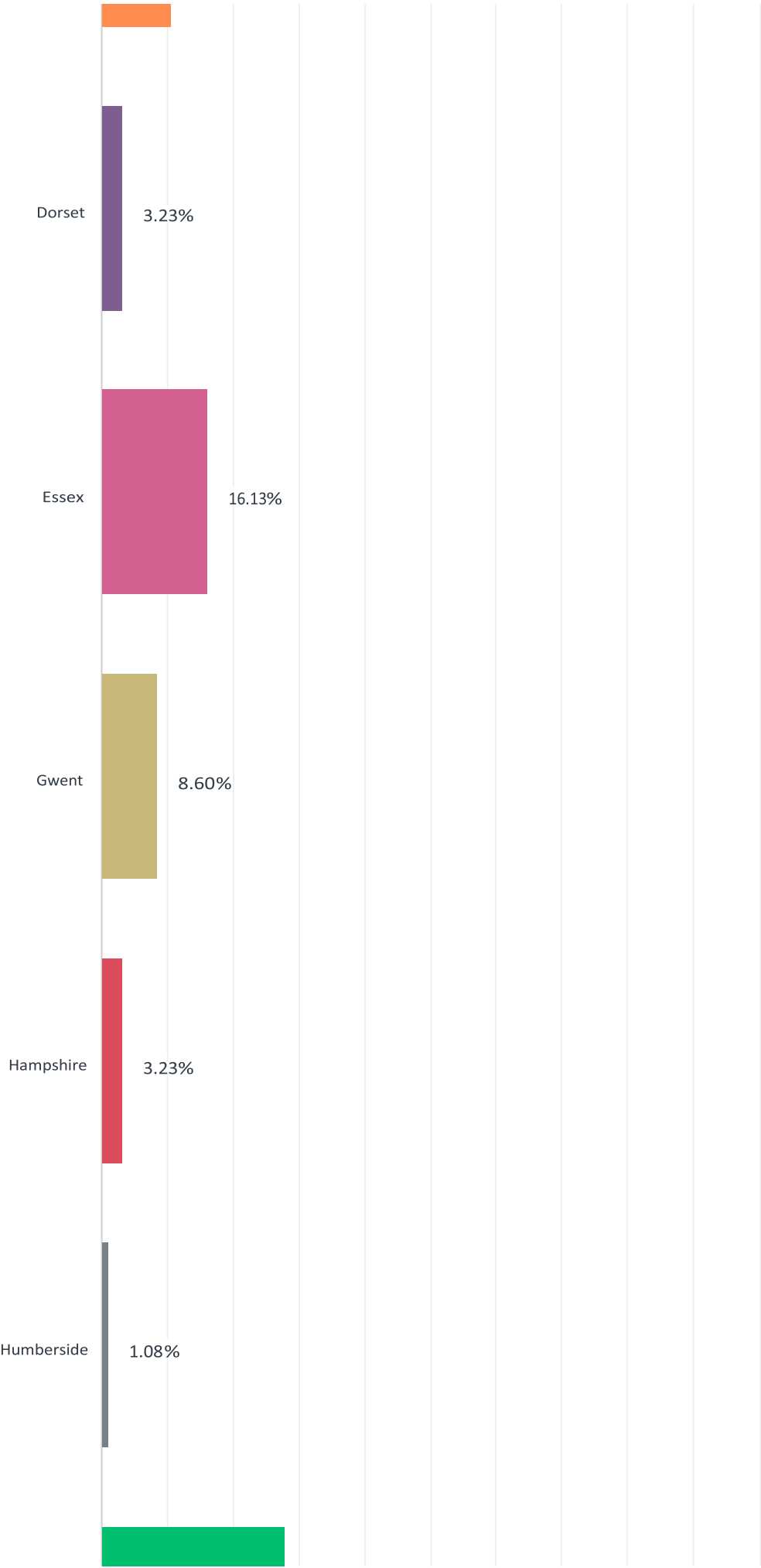
Welfare visit with Henley to CAIU teams in Milton Keynes

Q2 Which force or fire service do you belong to?

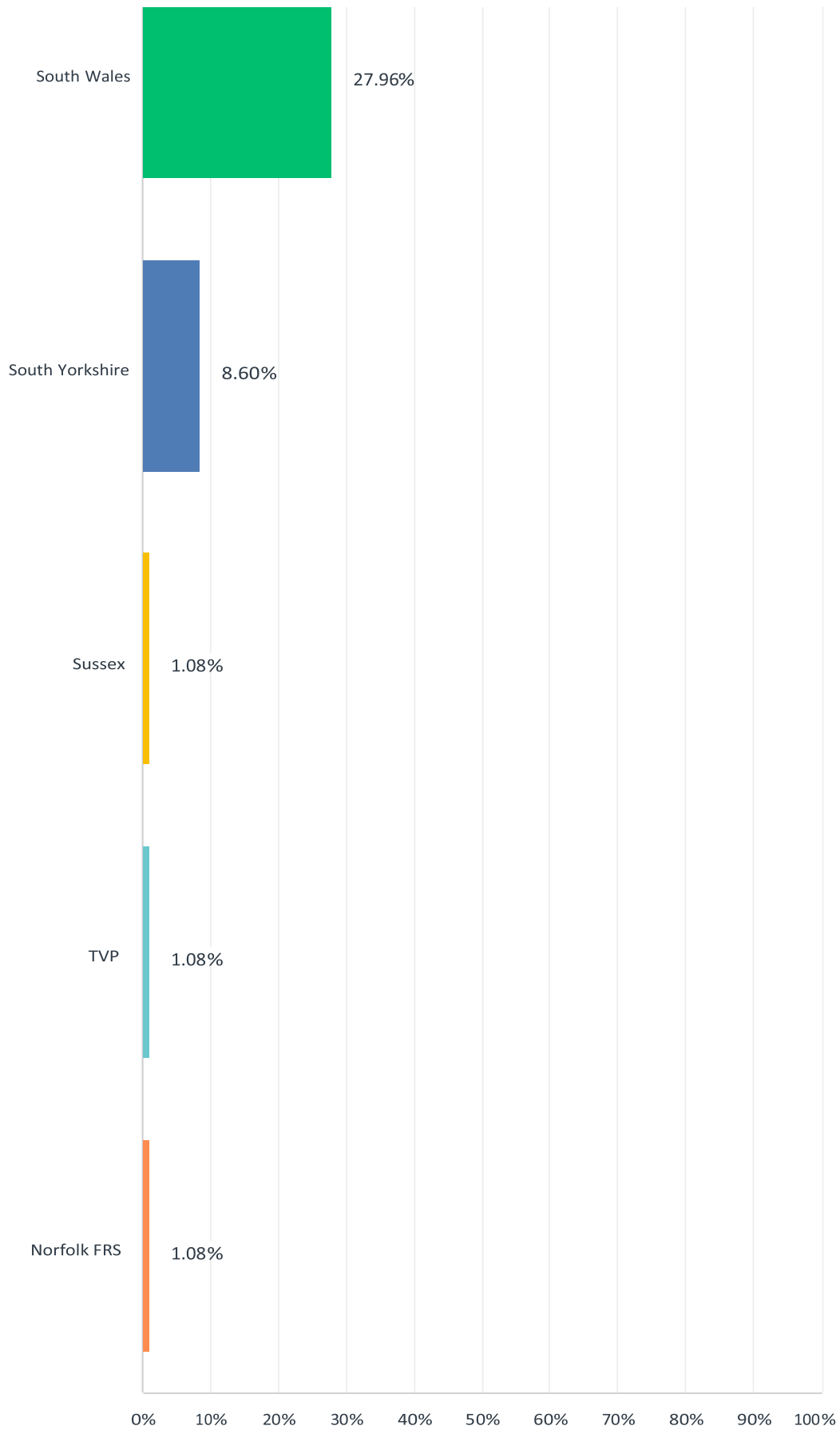
Answered: 93 Skipped: 10



Interaction with the NPWS OK9 Team - August 2022

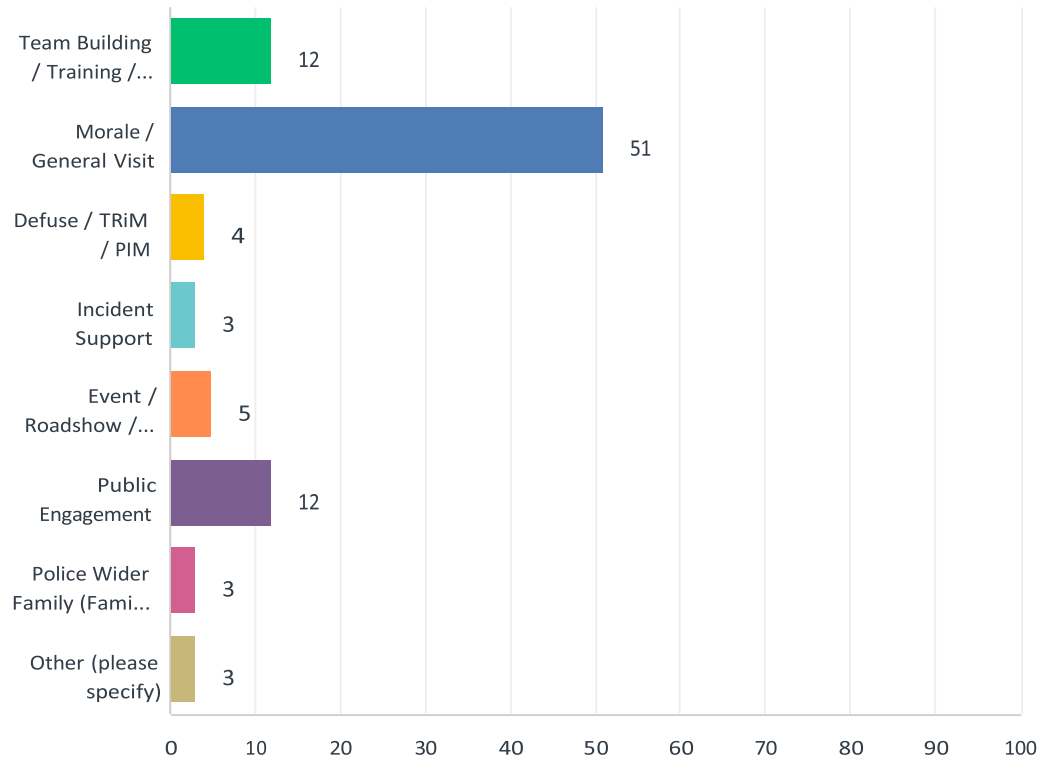


Interaction with the NPWS OK9 Team - August 2022



Q3 What was the main purpose of the OK9 interaction?

Answered: 93 Skipped: 10



OTHER (PLEASE SPECIFY)

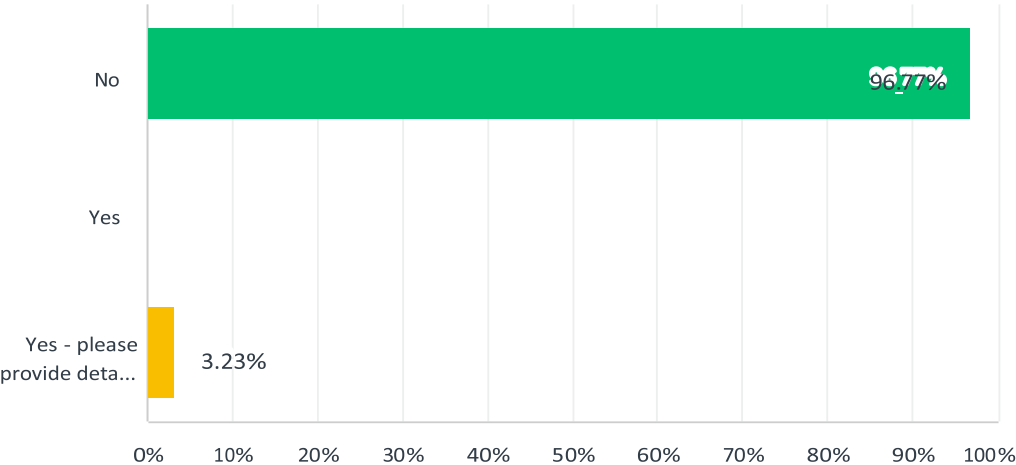
Partnership working with Epping Forest District Council

Chaplaincy

welfare support to colleagues one year anniversary of major incident

Q4 Was this to provide mutual aid or support to another force or FRS?

Answered: 93 Skipped: 10



YES - PLEASE PROVIDE DETAILS OF WHICH FORCE OR FRS YOU SUPPORTED.

EAST ANGLIAN AIR AMBULANCE

ALL FORCES

Home Office staff working for UKVI

Q5 How many people were present at the interaction?

Answered: 93 Skipped: 10

RESPONSES

6

8

8

4

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5

30

3

20

20

100

20

6

8

100

30

3

2

20

10

100

300

10

8

5

Interaction with the NPWS OK9 Team - August 2022

20

3

25

1000

100

100

10

5

10

5

50

10

6

1000

20

10

40

40

8

8

28

60

40

400

300

50

10

100

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55

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10

60

15

25

Interaction with the NPWS OK9 Team - August 2022

10
40
25
1000
10
8
50
7
1
8
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25
6
8
22
40
30
190
22
12
27
40
60
10
17
30
60
15
12
15

Q6 How many people did you personally engage with?

Answered: 93 Skipped: 10

RESPONSES

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170

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12

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17

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6

12

10

Q7 Please provide details of any notable feedback from your interaction.

Answered: 43 Skipped: 60

RESPONSES

Special Constables really appreciated the support.

Two people from a partner agency affected by a recent incident appreciated a Baloo visit and chat over coffee in Hylands Park.

Contact made to me via Twitter resulting in me obtaining a fantastic live training venue for Essex Police Dog Unit in return for a visit by Baloo!

DWP very impressed by Oscar Kilo 9 and considering something similar. I directed them to approach you directly.

Everyone loved having a well-being dog at the kids football event! Many now want to be Police Dog Handlers.

Really nice to meet you and the dog, its a great scheme and is doing a great job.

Was invited to introduce Harley and OK / OK9 to the New Intake (cohort 6). We spend an hour circulating the room and signpost new recruits to the Wellbeing part of the website / force.

Great paws attendance at COPS Police memorial.

Great deployment at the COPS unity tour.

SUPPORT TO COPS UNITY TOUR START IN CAMBS.

Everyone asked for him to visit every day, he has visited every office in the building and stayed in the office all day.

Lots of positive feedback.

The station staff love having me bring the wellbeing dog for the visits.

Great visit well received. Harley was a star and played "ball swap" for around 20 mins with 2 members of staff. He circulated the room well. All enjoyed the visit.

I just wanted to send an email to say a big thank you to xxx and xxx (dog) for popping in this evening. This summer has been an extremely busy one for my troops and they have worked extremely hard with what feels like no respite. xxx and xxx (dog) came into Fareham reach this evening and this has well and truly lifted the team. Myself and one of the PC's on my team aren't dog people however even we fell in love with xxx (dog). This was just what we needed and I think the well-being dog and their owners are bringing something invaluable to the force and the staff. Thank you so much!

Visited the serious collision investigation unit. Spoke to members of the team to remind them of availability of OK9 teams to visit them and the initial attendees at Fataals etc

Spoke to an officer who recently found a murder victim during a search. She had been referred for TRIM but initially declined it. After a chat she has decided to take up the offer.

I attended a local station with [REDACTED] this week and went into a response team briefing to talk about OK9. After the briefing I was approached by an officer who wanted to talk with me. The officer is really struggling with their mental health following dealings with a distressing job. They had not spoken with anyone about the struggles, stating that they saw the dog as a good excuse to talk to someone. As a result of our conversation the officer has now been directed towards appropriate support.

I attended a Diversity event and Gloucestershire Cricket Ground with Woody and other members of staff from within Avon and Somerset Police. The event was open to the public. A lot of people engaged with Woody and were asking questions about his role within the police, the public were very pleased to hear we have ways of supporting our own staff's welfare. Numerous members of the force also attended the event with their families and it was nice to spread the word about OK9 and the options available to them. The armed forces were also present and were interested to find out more about OK9 and how it works.

A Team in a demanding and difficult role were able to take time out to engage with the dog and talk about positive coping strategies to maintain personal resilience. The dog really got the conversations going and was able to promote the benefits of early puppy/dog training to those who owned dogs. Such a positive visit we have been invited to revisit several more dates to ensure all other teams experience the benefit.

Team Wellbeing Input with WB dog present throughout. The dog broke the ice and got the conversations going for a team working in high risk and demanding role. During emotive areas of discussion during the input colleagues reached out to touch and stroke the dog, an obvious way of self-soothing. It was lovely to see her relax the room and bring lots of smiles.

The dog really helps, she makes me smile and feel so much better every time I see her. The WB dogs are such a good idea. Thankyou she has made my day.

Lovely to see the dog, I feel so much better, can she come every day?

The WB dog was requested to support an individual during a TRIM Assessment. She really helped to relax the individual and build that important rapport which opened up the more difficult conversations.

A visit to the Chief's office to promote the WB Dog Scheme and engage with the Executive support team. The release from focussing on work for a moment, a sense of a different focus and energy which created a form of calm. Seeing and feeling a sense of joy for colleagues and myself. A Scheme to retain, develop and nurture.

Visiting the OPCC office was invaluable. The team were incredibly busy looking after others and the dogs encouraged a break from screens and some down time. There were lots of smiles and discussion around looking after yourself and maintaining personal resilience.

As always, we were invited to one dept but made a point of visiting every part of the building to engage with as many officers and staff members as we could find.

Attended [REDACTED] workshops to engage with staff after one of their team passed away unexpectedly [REDACTED]. Requested by one of their managers. Conversations with some of the [REDACTED] who are on call [REDACTED] for [REDACTED] exams who were having issues with what they saw. We were able to highlight to them and their managers internal and external help.

We were attending a station where a shift had to deal with their 3rd child fatality since January. One member of the team [REDACTED] has now had to deal with the sudden/suspicious deaths of 10 children and he said that after our visit earlier in the year he has sought support and encouraged colleagues to do the same.

Our Chief Constable was very welcoming and supportive of the OK9 initiative. Despite being busy he took a few minutes to allow me to explain our role. He and the rest of the team could not have been more welcoming. A worthwhile visit.

Staff have asked me to do repeat visits they make us very welcome and state that our visits are hugely appreciated.

Control room staff wanted me to attend regularly, it boosted their morale and provided a brief distraction from the pressures of working during a very busy summers day.

Great lunch visit to student officers.

Paws time visit to FCR

Someone going through cancer treatment commented on how [REDACTED] interaction with [REDACTED] had really cheered her up.

2 dogs deployed to visit force control room and force resolution centre as a result of a request from staff member. Once again, we were asked if we could visit daily! Smiles all round.

The team absolutely adored Riley. We had to re-attend later in the day as they were obsessed with him and loved playing and learning all about him. Very positive feedback received stating it really helped boost morale within the office due to recent issues.

Great conversation with all members. Engaged with all staff and asked them questions about their experiences with dogs, if they have any and the reason for the OK9 Initiative.

Woody attended a station he has visited many times but spent some extra time with the response team who had experienced a very busy few weeks due to summer demand. They were happy to see Woody and play with him, the sergeant was grateful for the morale boost on her team.

Woody met a response team he has not yet had contact with, the team were very happy to see and play with Woody and had lots of questions about OK9. We got an excellent response and have already been asked to visit again!

The department has been extremely busy with officers and staff feeling frustrated and stressed trying to manage high workloads and demands in the department.

Q8 Please provide details of lessons learned on this occasion.

Answered: 9 Skipped: 94

RESPONSES

Have handouts / signpost information as people do want to read up about the subject once the session is over.

The OK9 Dogs have the unique capacity of brightening everyone day whatever rank.

Visiting on a different day than usual meant that I could meet some staff that had previously no contact with an OK9 dog and handler.

Again, I visited early to catch more staff and also to be sympathetic to my wellbeing dog due to the very hot weather.

State how long we can be at the appointment as this office loved playing with Riley so much, they didn't want him to leave.

Q9 Please detail any good practice that you'd like to share.

Answered: 10 Skipped: 93

RESPONSES

Very warm day so well equipped and constantly assessing the dog's welfare. Use of cool gel mats, big water bowls and total shade. Carrying the dog across any warm concrete surfaces. This ensured the dog was comfortable and enjoying her engagement.

We had 2 WB dogs working together to meet staff and Executive level colleagues. The dog met and played prior to the visit so were already familiarised with each other so we were reassured they would work well together.

Always try to take photos and permission to share on Force Media to promote our role.

I visited the head of the department first to get a feel for how the staff were and what issues they had to contend with.

I always ring control room first before entering and make a point of speaking to all staff.

The department Sgt was very grateful for the one-to-one Welfare meetings, Henley put a smile on all the officers faces and encourage communication.